

# SERVICE AND/OR ASSISTANCE ANIMAL POLICY AGREEMENT

To assure the comfort and safety of your animal, our associates, and other guests, we require **service animal** and/ or **emotional support animal** owners to act responsibly with their animals and comply with the policies listed below.

**Responsibility of Animal Behavior:** My signature below confirms **my personal responsibility** for the behavior of my animal during our stay at this hotel.

#### I represent that:

- My animal(s) is/are healthy, housebroken and current on vaccinations and licenses.
- My animal(s) is/are free of fleas and ticks.
- My animal(s) do(es) not have a history of violent or aggressive behavior.

### I understand that I must:

- 1. Ensure my animals remain healthy, housebroken and up to date on vaccinations and licenses.
- 2. Ensure animals remain free of fleas and ticks.
- 3. Use the designated relief areas for my animals.
- 4. Walk animals only in the animal relief area.
- 5. Pick up after my animals on hotel property (including in the relief area) and dispose of fecal matter in the provided receptacle located in the animal relief area.
- 6. Place and keep Animal-in-Room door magnet on outside door frame at all times.
- 7. I understand that staff may ask me whether a service animal is required because of a disability and what work or task my animal has been trained to perform when the answers to these questions are not readily apparent.

Nolsy, Aggressive, and/or Unattended Animals: I understand that WoodSpring Hotels and the staff/ management/ownership of this hotel has the right to ask me to remove my animal from the premises if: 1) the animal is out of control and I do not take effective action to control it; or 2) the animal is not housebroken. "Out of control" includes but is not limited to situations when an animal becomes aggressive or destructive. Aggressive behavior includes, but it is not limited to: growling, baring teeth, barking excessively, lunging or charging, and nipping or biting. In this case, you are still welcome to stay without your animal and a list of boarding facilities will be provided to you. I also understand that my animal is to be with me at all times and is not to be left in the room unattended unless it is securely crated. If a service animal is found unattended and uncrated in the room, we will submit a warning. If the service animal continues to be left in the room unattended and uncrated, we have the right to ask the animal to be removed from our premises or to call animal control if we are unable to reach you. I understand that animals must be harnessed, leashed or tethered, unless these devices interfere with my service animal's work or my disability prevents me from using these devices. In that case, I understand that I must maintain control of my animal through voice, signal, or other effective controls. Unattended animals that are not crated may be removed from the Hotel without liability on the part of the hotel. The guest will assume any costs for such removal. Animals must be removed from room or crated during housekeeping services.

**Damage and Solling:** I agree and accept full responsibility for any and all damages and/or solling caused by my animal during my stay. I understand that the costs for the repair or additional cleaning requirements (including labor) will be charged to me accordingly.

By bringing an animal onto the hotel property I hereby agree to the hotel's animal policy and to indemnify the hotel and its management company for any injuries, damage or loss of revenue to the hotel or a third party caused by my animal. As the animal's owner/handler, I am responsible for any liability arising from my animal's actions.

I further agree that if I violate this policy I may be asked to vacate the Hotel.

## Guest (or Designee) Signature

### Hotel Employee/Representative Signature

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Date

Date



# WOODSPRING HOTELS SERVICE AND/OR ASSISTANCE ANIMAL REGISTRATION FORM

# **REGISTERED GUEST INFORMATION:**

Guest Name(s):	Room Number:	
Check-In Date:	Check-Out Date:	
Primary Phone:	Alternate Phone:	
Emergency Contact Name:	Emergency Contact Phone:	

## SERVICE ANIMAL\*

\*I understand that the hotel staff may ask me whether a service animal is required because of a disability and what work or task my animal has been trained to perform when the answers to these questions are not readily apparent.

Name of Service Animal:

Type of Animal:

Special Notes:

# **ASSISTANCE ANIMAL\***

There are no breed restrictions except where applicable by local law/ordnance.

Name of Service Animal:

Type of Animal:

Special Notes:

## Notice of Liability:

As the owner/handler of the above listed animal you agree by your signature below to accept full liability for all damages which may be caused by the animal while staying at this WoodSpring Hotels location.

Guest (or Designee) Signature

Hotel Employee/Representative Signature

Date

Date

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